

ADVANCE CARE PLANNING

PLANNING FOR YOUR FUTURE CARE

PREPARING FOR THE FUTURE



HELPING WITH PRACTICAL ARRANGEMENTS





"NO DECISION ABOUT ME, WITHOUT ME"

DEPARTMENT OF HEALTH, 2010



ALLOWING THE RIGHT CARE TO BE GIVEN AT THE RIGHT TIME





MAKING A DIFFERENCE FOR YOU, WITH YOU In this booklet we have used the term 'advance' to mean the things that we hope you would consider when planning your future care.

HELPFUL CONTACTS

Patient Advice and Liaison Service (PALS)

Northamptonshire Healthcare NHS Foundation Trust 0800 917 8504 Kettering General Hospital 01536 493 305 Northampton General Hospital 01604 545 784

English

If you require this document in other formats or languages please contact pals@nhft.nhs.uk or 0800 917 8504

Romanian

Dacă aveți nevoie de acest document în alte formate sau limbi, vă rugăm să contactați pals@nhft.nhs.uk sau 0800 917 8504

Polish

Jeśli potrzebują Państwo otrzymać niniejsze opracowanie w innym formacie lub języku, prosimy o kontakt z pals@nhft.nhs.uk lub 0800 917 850

Lithuanian

Jei pageidaujate šį dokumentą gauti kitu formatu arba kita kalba, susisiekite su pals@nhft.nhs.uk arba 0800 917 8504

Russian

Если вам требуется этот документ в других форматах или на других языках, пожалуйста, свяжитесь с pals@nhft.nhs.uk или 0800 917 8504

Hungarian

Elérhetőségek, amennyiben erre a dokumentumra más formátumban vagy más nyelven van szüksége: pals@nhft.nhs.uk vagy 0800 917 8504

Compassion in Dying

We can help you prepare for the end of life. How to talk about it, plan for it, and record your wishes. Have any questions? Talk to us.

Phone: **0800 999 2434**

Email: info@compassionindying.org.uk

Website: www.compassionindying.org.uk

For further copies

If you would like more copies of this booklet, phone or email the PALS team.

Phone: 0800 917 8504 Email: acp@nhft.nhs.uk

You do not have to fill in all of this booklet. You can fill in the parts you want to, when you feel ready to do so.

Planning for your future care (advance care planning) gives you the opportunity to think about, talk about and write down your wishes, preferences and priorities for your care, including how you would like to be cared for towards the end of your life. You can include anything that is important to you, no matter how insignificant it may appear.

You may find it helpful to talk to your family and friends about your future care. This may be difficult because it might be emotional or people might disagree. However, talking about these things openly can often be very helpful. It may be useful to talk about any particular needs your family or friends may have if they are going to be involved in caring for you. Your professional carers (like your doctor, nurse or social worker) can help you and your family with this.

Advance care planning can help you and your carers (family, friends and professionals who are involved in your care) understand what is important to you. The plan helps you to discuss your views with those who are close to you. It will help you to be clear about the

decisions you make and keep a written record of your wishes so that they can be carried out at the appropriate time. An advance care plan will only be followed if you become unable to make or communicate a decision for yourself (that is, you 'lack capacity'). Recording your wishes and preferences for care in this booklet helps to make sure that your wishes and preferences are taken into account. You can choose who you share this information with.

Remember that your wishes and preferences may change over time. You can change what you have written whenever you want to, and we recommend that you review your plan regularly to make sure that it still reflects what you want.

You do not need to fill in all of the sections in this booklet, and you can take your time filling in the sections you want to use. A good place to start is the 'Advance statement of your wishes and care preferences' on the next page.

There are six parts in total

Advance statement of your wishes and care preferences page 4
Advance decision to refuse treatment page 8
Appointing someone to make decisions for you page 14
Putting your affairs in order page 16
Making a will page 16-17
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ADVANCE STATEMENT OF YOUR WISHES AND PREFERENCES

Your preferred priorities for care

In this section you can record your specific wishes and preferences for when you may become very unwell and need care or treatment (see page 5). This will give everyone (family, carers and professionals) a clear idea of the things that are important to you if you cannot express your wishes and preferences yourself.

This section of the booklet is **not legally binding**. However, it represents your wishes and preferences, which must be taken into account if you become unable to express your wishes at some point in the future. The wishes and preferences you record in this section of the booklet should not be confused with a formal advance decision to refuse treatment which is legally binding. Formal advance decisions to refuse treatment are explained in more detail on page 8.

Here are some examples of information which you could include in your wishes and preferences.

- Where you would prefer to be treated (for example, at home or in hospital).
- What might help you feel relaxed and comfortable if you need to receive care or treatment at home or in hospital.
- Who you would like with you, or who you would like to visit you, if you need care or treatment at home or in hospital.
- Who you would like to look after your pets if you are too ill to look after them.
- What religious or cultural concerns would be important to you if you need care or treatment at home or in hospital.
- Who you would like to be told if you become ill and need care or treatment.
- If your condition worsens, how much information you would like to receive about how serious your condition might be.
- Organ donation in England has changed to an 'opt-out' system. This means adults in England agree to being an organ donor unless they express a wish not to donate, or are in an excluded group. You should register to 'opt- out' on The Organ Donor Register (www.organdonation.nhs.uk) and tell your family what you want to happen, as they may be asked to support your choices.

If you want to make a statement of your wishes and care preferences, fill in form A on page 5.

Your healthcare professionals may also talk to you about 'ReSPECT' which stands for Recommended Summary Plan for Emergency Care and Treatment. This is where your healthcare professionals work with you to create a 'personalised recommendations plan' for your clinical care and treatment, in the event that you may not be able to express your wishes. These recommendations are created through conversations between a person, their families, and their health and care professionals to understand what matters to them and what is realistic in terms of their care and treatment. Please find further information at:

Respect for patients and carers | Resuscitation Council UK

FORM A - ADVANCE STATEMENT OF MY WISHES AND PREFERENCES

Part 1 – My details and wishes

Name:		Date of birth:	
Address and postcode:			
My priorities, special requests or preferences about future care (including details or my wishes, feelings, faith, beliefs and values):			

Where I want to be cared for if my condition deteriorate	tes:
The things I would prefer not to happen to me:	
Part 2 – Health and social care professionals	
Are you happy for the information in this booklet to be shealth and social care professionals?	shared with relevant
Yes No	
GP's details	
Name:	
Address and postcode:	
Phone:	
Part 3 – My signature	
Signature:	Date:

We strongly recommend that your GP and key worker (the health or social care professional who you feel knows you best) know about this statement.

You should keep this booklet with you and share it with the people involved in your care. Please make sure your GP and key worker are told about any changes you make to this statement of wishes and preferences. You can record any changes in part 4.

Part 4 – Changes to your wishes

You should regularly review this statement to make sure it still represents your wishes and preferences. In the box below you should make a note of any change you want to make, or indicate that you have reviewed your wishes and that they remain unchanged. For each change you must give your signature and the date. Remember, you must make sure your GP, key worker, and any other relevant people (for example, your family, friends and any health and social care professionals) are told about any changes.

Reviewed/Change:	
Signature:	Date:
Reviewed/Change:	
Signature:	Date:
Reviewed/Change:	
Signature:	Date:

ADVANCE DECISION TO REFUSE TREATMENT

An advance decision to refuse treatment is different from a statement of wishes and preferences as it is a formal, **legally binding document** which allows you to refuse certain treatments. Any health or social care professional treating you must keep to your advance decision to refuse treatment if they are satisfied the advance decision is valid and you are not capable of making a decision about your treatment at the time.

It does not allow you to ask to have your life ended and cannot be used to ask for particular medical treatments.

An advance decision to refuse treatment is very specific and is used when a person would not find particular treatments

acceptable in the future but may not be able to express their views on those treatments at the time. An example would be if a person had a severe stroke which resulted in problems swallowing. If the thought of being fed by alternative methods, such as by tube, was not tolerable, this could be formally specified in an advance decision to refuse treatment.

Before you make an advance decision to refuse treatment you may want to get advice from someone who understands the process, such as a health or social care professional (for example your GP).

An Advance Decision to Refuse Treatment will only be used if it is valid and applicable.

To be valid:

- You must be 18 or over and have capacity to make your Advance Decision to Refuse Treatment
- You must clearly state the treatments you wish to refuse and the circumstances in which you wish to refuse them
- You must not have acted inconsistently with the decisions made in your Advance Decision to Refuse Treatment
- If you want to refuse life-sustaining treatment, you need to clearly state your Advance Decision to Refuse Treatment applies, even if your life is at risk
- If you want to refuse life-sustaining treatment, you need to sign and date your Advance Decision to Refuse Treatment in the presence of a witness. The witness also needs to sign the Advance Decision to Refuse Treatment

To be applicable:

- You must lack capacity to make the decision, and
- Your Advance Decision to Refuse Treatment must include details of the specific circumstances you are in and refuse the treatments that your doctor has proposed for you, and
- There must be no reason to believe that something has happened since making your Advance Decision to Refuse Treatment which would have affected the decisions you made. For example, if there have been developments in medical treatment that you did not expect.

Further information: www.adrt.nhs.uk

www.gov.uk/ government/ collections/mentalcapacity-act-makingdecisions You do not need a solicitor to make an Advance Decision to Refuse Treatment. If you want to make an advance decision to refuse treatment, fill in form B below.

FORM B - ADVANCE DECISION TO REFUSE TREATMENT

Important note for health and social care professionals

Any health or social care professional reading this decision to refuse treatment must check that it is valid and applies in the circumstances at the time.

This decision to refuse treatment becomes legally binding and must be followed if professionals are satisfied that it is valid and applies in the circumstances at the time. However, you should not immediately assume that the patient cannot make their own decisions. They might just need help and time to communicate.

You should share this information with everyone who is involved in the patient's treatment and care.

This decision to refuse treatment does not prevent health or social care professionals offering or providing basic care, support and comfort.

Part 1 – My details and my decisions

We strongly recommend that you discuss your instructions with at least one of the following professionals:

- Your GP
- A nurse
- Your consultant
- Your key worker

Who have you talked to about your decision to refuse treatment? (Please tick all appropriate boxes.)

	Name:
☐ G P	
☐ Nurse	Name:
☐ Consultant	Name:
☐ Key worker	
	Name:
☐ Other	Position:
	Name:
	Position:

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Name:	Date of birth:
Address and postcode:	
Phone:	

My decisions

I do not want to receive the specific treatments shown below. My directions apply even if my life is at risk as a result.

Specific treatment I want to refuse	Circumstances I want to refuse the treatment in

Part 2 - My declaration and signature

Declaration – to my family, my doctor and everyone else concerned:

I am making this decision to refuse treatment voluntarily and am mentally capable of doing so. I am fully aware of the potential consequences of refusing treatment, even if my life is at risk as a result.

I can understand, weigh up and remember all the information relevant to this decision to refuse treatment and can explain my decision.

If I become unable to make decisions about my medical care, my instructions are as set out in form B (Part 1), unless amended by any change shown in form B (Part 4).

I understand that this decision to refuse treatment does not prevent health or social care professionals offering or providing basic care, support and comfort.

I understand that I can cancel this decision to refuse treatment at any time.

Signature:	Date:
Part 3 – Witness's declaration and signature	
Witness's declaration	
The person making this decision to refuse treatment sign of me.	ed it voluntarily and in front
Witness's name:	
Witness's signature:	Date:
Address and postcode:	
Phone:	
Relationship to the person making the decision:	

It may be helpful to give copies of this form to health and social care professionals who are involved in your care.

If you are in hospital or a hospice, you should tell the consultant or most senior doctor caring for you about this decision to refuse treatment.

Part 4 – Changes to your wishes

You should regularly review this decision to refuse treatment to make sure it still represents your wishes. In the following box you should make a note of any change you want to make or indicate you have reviewed your wishes and they remain unchanged. Each change must be signed by a witness and you must give your signature and the date. Make sure your GP, key worker, and any other relevant people (for example, your family, friends and any other health and social care professionals) are told about any changes. Also, if you change any of your decisions on your original documents, you must remember to also change any copies that are held elsewhere.

Reviewed/Change:		
Signature:	Date	:
Witness's name:		
Witness's signature:		Date:
Address and postcode:		
Phone:		
Relationship to the person making the decision:		

Reviewed/Change:		
Signature:	Date	:
Witness's name:		
Witness's signature:		Date:
Address and postcode:		
Phone:		
Relationship to the person making the decision:		
Reviewed/Change:		
Signature:	Date:	:
Witness's name:		
Witness's signature:		Date:
Address and postcode:		
Phone:		-
Relationship to the person making the decision:		

APPOINTING SOMEONE TO MAKE DECISIONS FOR YOU

A lasting power of attorney gives someone else the legal power to make decisions for you if you cannot do so yourself. The person you appoint is called your 'attorney'.

You can choose more than one person to act as your attorney. You decide the amount and types of power you give to your attorney. You can record details of your attorneys on the form on the next page.

There are two types of lasting power of attorney (LPA).

Lasting power of attorney for property and financial affairs

This gives another person (your attorney) the power to make financial decisions for you (for example, managing bank accounts or selling your home). Your attorney has the power to take over your financial affairs as soon as the LPA is registered with the Office of the Public Guardian, unless the LPA states that the attorney can only start to make financial decisions for you after you become mentally incapable of managing your own financial affairs.

(The lasting power of attorney for property and affairs was introduced on 1 October 2007 to replace the enduring power of attorney (EPA). However, valid EPAs that were arranged before 1 October 2007 will still apply.)

Lasting power of attorney for health and welfare

This type of LPA allows your attorney to make decisions about your health and personal welfare (for example, agreeing to or refusing medical examinations and treatment, where you should live or be cared for, or day-to-day things like your diet or daily routine). It only comes into force if and when you become unable to make these decisions for yourself. An LPA for health and welfare is only valid once it has been registered with the Office of the Public Guardian. If you appoint someone to have lasting power of attorney for health and welfare after you have made an advance decision to refuse treatment, your advance decision will no longer be valid. Your attorney will make all decisions about treatment on your behalf.

You can register an LPA without using a solicitor, but this can be a complex procedure without guidance. If you do get legal help, you may have to pay for it.

Further information available at www.gov.uk/power-of-attorney

Office of the Public Guardian

Phone: 0300 456 0300

Website: www.gov.uk/government/organisations/office-of-the-public-guardian

Nominating someone to speak on your behalf

Even if you have not registered a lasting power of attorney, you can nominate somebody to be consulted about your care if you are unable to make decisions for yourself. Although this person cannot make decisions for you, they can provide information about your wishes and preferences, which will help the health and social care professionals act in your best interests. If you would like do this, please fill in form C on page 15.

FORM C-ATTORNEY(S) OR NOMINATED PEOPLE

I have discussed the contents of this plan with:		
Contact 1		
Name:		
Relationship to me:		
Phone:		
Address and postcode:		
This person has the following responsibilities.		
Lasting power of attorney for property and financial affairs Lasting power of attorney for health and personal welfare	Yes □ Yes □	No □ No □
Enduring power of attorney (made before October 2007) Nominated person	Yes □ Yes □	No □ No □
·	163 🗀	NO 🗆
Contact 2		
Name:		
Relationship to me:		
Phone:		
Address and postcode:		
This person has the following responsibilities.		
Lasting power of attorney for property and financial affairs Lasting power of attorney for health and personal welfare	Yes □ Yes □	No □ No □
Enduring power of attorney (made before October 2007)	Yes \square	No □
Nominated person	Yes 🗌	No 🗆

PUTTING YOUR AFFAIRS IN ORDER

Making sure that your paperwork and documents are up to date and easy to find will save time and may reduce anxiety for your family if you become unable to manage your own affairs or if you were taken ill or died suddenly.

Information you may want to start putting together. You should make sure that the following documents or details are in a safe place.

Bank account and credit card details	
Insurance policies	
Pension documents	
Passport	
Birth certificate	
Marriage certificate or civil partnership certificate	
Decree absolute or final order of dissolution of a civil partnership	
Mortgage details	
Hire-purchase agreements	
Will	
Digital Legacy (Social media / Digital will)	
Details of important contacts (for example, your solicitor and GP)	
Copies of your advance statement of wishes and preferences (form A) advance decision to refuse treatment (form B) and planning	,
your funeral (form D)	
Contact details for family, friends and colleagues	
Tax office address	
National Insurance number	

MAKING A WILL

Many problems arise when a person dies without making a will as there are clear rules on how your possessions would be dealt with.

If you do not have a will, sorting out your 'estate' (all the money and property you owned) can take a very long time and be expensive. This could cause added stress to your family or next of kin. Also, the way your estate is divided may not be as you would want. For these reasons it is best to have a will to make sure that your belongings are left to the people you want to inherit them.

You can make a will without a solicitor, and you can get relevant forms from stationery shops and the internet. We would advise making a will without the help of a solicitor only if the will is straightforward. The Law Society recommends that people seek specialist advice from a solicitor.

Do the following before making your will or visiting a solicitor as this will save you time and money.

- Make a list of all beneficiaries (people you would like to benefit from your will) and what you would like them to receive.
- Make a list of your possessions savings, investments, pensions, insurance policies, property and so on.
- Think about any arrangements you want to make for your dependants or pets.
- Decide who to appoint as executor (a person who will deal with distributing your money and possessions after your death). You can have up to four executors or just one. It is a good idea to have at least two executors in case one dies before you do. The executors can also be beneficiaries. Think carefully when choosing executors to make sure they are suitable and also willing.

Further information available at www.nidirect.gov.uk/making-a-will

MANAGING YOUR DIGITAL LEGACY

We are spending an ever increasing amount of our lives online. It is becoming increasingly important that we make plans for our digital content, our online accounts and the devices we use to access them. Precious photos and videos are often stored on password protected mobile phones, tablets, hard drives and computers. It is important that each person thinks about the value they place on their digital assets and the ways in which they might be accessed after someone dies. The information that remains online after someone dies is known as their 'digital legacy'.

Each service (social networks, online banks, online shopping etc) have different security processes and ways in which they keep your digital assets and accounts safe. Many services however will not provide any access to an account once the owner of the account dies (even when a legal executor has been appointed within a legally binding Last Will and Testament).

Creating a 'Social Media Will' (sometimes called a 'Digital Will') can help. By providing a log of all of your accounts your wishes are more likely to be followed. There are a range of tutorials 'for the public' on the Digital Legacy Association website that can help you better understand each service, backup and share content during the course of your life. Once you better understand the services and devices that you use, plans can be documented for each. Once expressed your 'Social Media Will' can be printed and shared with those you trust. When signed and witnessed the 'Social Media Will' can hold more gravitas when administering someone's digital estate.

A free 'Social Media Will' template can be downloaded from the Digital Legacy Association website's 'for the public section. www.DigitalLegacyAssociation.org. MyWishes free to use 'Social Media Will' software provides a easy way for accounts to be logged and shared. Once created it can be downloaded, signed and shared.

Further details can be found at www.MyWishes.co.uk

PLANNING YOUR FUNERAL

You may already have some ideas about the sort of funeral you would like. Recording your wishes for your funeral can help your family and friends to be sure they arrange the funeral you would have wanted.

You can record your wishes for your funeral in form D below.

FORM D-WISHES FOR MY FUNERAL

Part 1 – My details

Name:
Address and postcode:
I would like the following person to be responsible for arranging my funeral.
Name and address:
I would like the following funeral director.
Do you have a pre-paid funeral plan? Yes \square No \square
If yes, give the details of the plan below.

Would you like to be:		
•	buried?	
•	cremated?	
•	other (for example, donated to medical science)?	
IT	other, please specify below. (You will need to fill in and sign specific documents.)	
	Would you like your funeral to be in line with your faith? Yes \square No \square If yes, which faith?	
W	here would you like the funeral to be held?	
Who would you like to conduct the service?		
	Name and address:	
D/	elow are the details of the music, hymns or readings I would like.	
	elow are the details of the music, hymnis of readings I would like.	
In the box below I have recorded my other wishes (for example, donations to named charity, flowers, people to be told about the funeral and so on).		

Northamptonshire Healthcare NHS Foundation Trust would like to thank the following organisations for their support. Scan the QR codes to visit the websites for Cransley Hospice Trust and Cynthia Spencer Hospice Charity.

www.cransleyhospicetrust.org.uk or www.cynthiaspencer.org.uk/

















For more information on 'Planning for your future care' or a downloadable version visit: www.nhft.nhs.uk/acp

If you have a QR reader, scan the below QR code to find our web page.





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